

LIBRARY & KNOWLEDGE SERVICE



IMPACT 2022-2023

WHAT WE DID

THE IMPACT WE MADE

HOW WE SUPPORT THE TRUST

WWW.EASTCHESHIRENHSLIBRARY.NET

ACTIVITIES CO-ORDINATOR



PROBLEM

A matron wanted to know the impact of meaningful activity on inpatients with dementia and what impact an 'Activities Co-ordinator' role could have prior to making a business case.

WHAT WE DID

The Clinical Librarian conducted an in-depth evidence search across a variety of databases to support the business case.

IMPACT

The impact from the evidence search was overwhelming and saved many hours of the matron's time, which could be spent with patients. The evidence supported the business case and funding was approved.

SUPPORTS

Trust objectives: Patients, Partnerships and Resources.

FUTURE

A new 'Activities Co-ordinator' has started and outcomes from the post will be captured. It is expected that there will be a financial and patient wellbeing impact by a reduction in adverse incidents, such as falls and aggression.

HEALTH LITERACY FOR STUDENTS



PROBLEM

The Vocational Learning & Development team asked for help to develop a Health Literacy pathway for an upcoming virtual learning week for 400 nursing students.

WHAT WE DID

The eResources Librarian developed a virtual Health Literacy module on the trust's Moodle platform.

IMPACT

The learning was completed by 390 nursing students and the student feedback was very positive. They had received no prior learning on health literacy and could see how it would benefit their professional practice.

SUPPORTS

Trust objectives: Patients, People and Resources.

FUTURE

The module will be included in future virtual learning weeks. Increasing awareness of the impact of poor health literacy will help to improve health outcomes for our patients.

IMPROVING PATIENT FLOW



PROBLEM

A literature search was required to gather evidence on interventions which improved patient flow and timely discharge in the acute setting.

WHAT WE DID

The Clinical Librarian conducted an in-depth evidence search across a variety of databases and online resources.

IMPACT

The evidence from the literature showed that having a dedicated role had many benefits for patients, including improved flow through the system. Holly was able to find the evidence I needed to secure funding for the role.

SUPPORTS

Trust objectives: Patients, Partnerships and Resources.

FUTURE

Two Patient Flow Support Workers have been appointed. They will prioritise discharge planning and improve the patient experience and bed capacity.

UPDATING GUIDELINES



PROBLEM

A literature search was required to gather current evidence to support updating the neonatal meconium aspiration guideline.

WHAT WE DID

The Clinical Librarian conducted an in-depth evidence search across a variety of databases and online resources.

IMPACT

The literature search saved the midwife time which could be spent on patient care, and provided the evidence to update the guideline which they were not confident to find on their own.

SUPPORTS

Trust objectives: Patients, People and Resources.

FUTURE

Supported the midwife to find the evidence they required and promoted the library service and how it can facilitate evidence-based decision making.

SUPPORTING NEW STARTERS



PROBLEM

New starters frequently require help to navigate ESR and complete their e-learning. This sometimes requires more tailored support for staff who have various learning and accessibility needs.

WHAT WE DID

The library staff provide one-to-one help, support and encouragement to new starters who have come to the library to complete their e-learning.

IMPACT

It is hard for new starters to obtain help and guidance to complete their e-learning and the library facilities and support is vital for them to complete their mandatory modules.

"With only a basic IT knowledge, the librarian has helped me thoroughly, vitally and with a kind manner throughout." The library "has been essential and flawless in its function to help me become a member of the hospital staff. Many thanks!"

SUPPORTS

Trust objectives: People and Resources.

SUPPORTING CPD



PROBLEM

Professional clinical and non-clinical staff require access to up-to-date information to inform their continuing professional development. This can be ad-hoc, time consuming and overwhelming to keep up with.

WHAT WE DID

The Library & Knowledge Service provides access to tailored KnowledgeShare email alerts to help staff keep up-to-date with high-quality research. 515 staff now receive these fortnightly alerts.

IMPACT

The alerts save staff time and make it easier to keep their practice up-to-date.

"These are a really accessible and easy way to keep up to date with developments in the field. There are articles I would have missed without these updates and I always advise my colleagues to set them up."

"The items are always relevant, interesting and informative. It is a great way to keep up to date and share with colleagues."

"Great to have the library delivering this service rather than having to do it myself."

SUPPORTS

Trust objectives: People and Resources.

EBM TRAINING



PROBLEM

Dietetics asked the library to deliver a series of training sessions on aspects of evidence-based practice for their new journal club.

WHAT WE DID

The Clinical Librarian wrote a series of training sessions on aspects of literature searching and critical appraisal which could be delivered as a series of 30-minute taught evidence-based medicine sessions.

IMPACT

The sessions have been delivered to support their CPD, evidence-based practice skills and awareness of issues around critical appraisal of evidence.

SUPPORTS

Trust objectives: Patients, People and Resources.

FUTURE

The sessions have since been delivered to Paediatrics (from F1 to Consultant) to support their journal club, and are now available for all departments. Learning has been shared with the wider health librarians community.

HAND THERAPY SUPPORT



PROBLEM

Needed to gather the latest evidence to review and update various protocols.

WHAT WE DID

Holly, Clinical Librarian, ran various searches to collect evidence to update extensor tendon repairs, flexor tendon repairs and trapeziectomy protocols.

IMPACT

The evidence collected help to inform the new protocols. Holly also supported the team in evidence collection for training courses and CPD assignments.

SUPPORTS

Trust objectives: Patients, People and Resources.

FUTURE

The department has implemented the new protocols which will provide better care for our patients.